

| Tax, Utility, & Insurance Assistance Program | |
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| Brief description | Provide funds to resolve delinquent payments for utility services, including water, sewer, electric, and gas (internet is NOT included), including interest, reasonably required legal fees, deposits, or fees required to remove an account from collections, as required under the circumstances to resolve a delinquency which threatens the homeowner's access to utility services. |
| Maximum amount of assistance per homeowner | Each Homeowner will be eligible for up to \$17,000 through this program with respect to the applicant's primary residence. |
| Homeowner eligibility criteria and documentation requirements | <p>Eligibility Criteria</p> <ul style="list-style-type: none"> • The household must be ineligible for LIEAP (generally, household income above sixty percent (60%) of state median income (SMI)). • Household income must be at or below 150% area median income (AMI). • The property must be currently occupied as the homeowner's primary residence. • The homeowner must have experienced a Covid-related financial hardship after January 21, 2020. <p>Documentation Requirements</p> <ul style="list-style-type: none"> • Completed cover sheet/application • Proof of residency - current utility bill • Self-attestation of a Covid-related financial hardship after January 21, 2020 • 2021 tax returns or most recent recent filed tax return |
| Loan eligibility criteria specific to the program | <ul style="list-style-type: none"> • N/A |
| Form of assistance | Assistance will be structured as a one-time, non-recourse grant for arrearages ONLY. This program does not cover ongoing utility costs. |
| Payment requirements | Funds will be paid directly to the utility provider, county assessor, homeowner association, or other applicable third-party authorized to collect eligible charges. |
| Process | <ul style="list-style-type: none"> • Homeowners will submit their application through the state's online portal • Case managers will review the application and make an |

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| | <p>eligibility determination</p> <ul style="list-style-type: none">• For eligible homeowners, payment will be made directly to the utility or homeowner's association• The homeowner will receive an eligibility determination notice via email |
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